



Resources for Leading Your Organization's Volunteer Workforce

Don't know where to begin? Below are websites, books, and tools that can help you ask the right questions and answer important ones. Having the right approach, utilizing the right resources, and seeking the right guidance will make you a champion in building a sustainable, top-notch volunteer workforce.

Strategy

- ✓ Career One Stop www.careeronestop.org
- ✓ VistaCampus <http://www.vistacampus.gov/determining-your-volunteer-needs>
- ✓ Energ!ze www.energizeinc.com

Recruitment

- ✓ Idealist <http://www.idealist.org/>
- ✓ VolunteerMatch.org <https://www.volunteermatch.org>
- ✓ Knowmyhire.com <http://www.knowmyhire.com/>
- ✓ Conversation with a Purpose by Kathleen McCleskey and Cheryle Yallen

Onboard

- ✓ Use social media sites such as Facebook, Eventbrite to get your volunteers connected early.
- ✓ Volunteer Hub – a website that can streamline your volunteer engagement.

Performance

- ✓ The New Breed by Jonathan McKee and Thomas W. McKee
- ✓ The Nonprofit's guide to Human Resources by Jan Masaoka
- ✓ Good to Great by Jim Collins
- ✓ Review of Volunteer Management Software
www.coyotecomunications.com/tech/volmanage.html

Separation

- ✓ Use SurveyMonkey or Google Forms to create exit surveys
- ✓ The Volunteer Management Handbook: Leadership Strategies for Success

